



eSubmit FAQs

How will the transaction fee and any necessary filing fees be handled?

Filing fees and the transaction fee will be paid through credit card via an online portal. Customers will submit credit card information on the eSubmit page on the court's website when uploading documents. Once the court has determined the filing fees owed, the transaction fee and the filing fees will be processed to the customer's credit card and a receipt detailing the documents filed and all fees charged will be emailed to the e-mail address provided.

Does the court have a list of preferred Electronic Filing Service Providers (EFSPs)?

The court does not have a list of preferred EFSPs at this time. This process is not electronic filing but electronic submission merely intended to replace faxing. In this process court customers will have the ability to upload documents directly to the court and pay fees directly to the court via an online portal.

What is the size limit per document that can be submitted via eSubmit?

The size limit will be 50 mb per document and up to 15 documents per submission. The court recommends documents be at 300 dpi and that color photos or documents are only included when necessary.

Are there certain types of documents that are allowed?

All documents that can currently be fax filed can be filed via eSubmit. Currently the only documents that will continue to be excluded from eSubmit are:

<u>Civil</u> General Civil Judgments Unlawful Detainer Judgments Writs Abstracts DL30 Civil Bench Warrant	<u>Probate</u> Wills & Codicil Citations Letters Bonds
<u>Family Law</u> Family Law Judgments	<u>Juvenile</u> Citations

Requests for Intercounty Adoptions Consents regarding the Termination of Parental Rights Citations Writs Abstracts Bonds	
<u>Criminal</u> Bail Bonds	<u>Records</u> RI-MC002 Request for Records Search and/or Copies <ul style="list-style-type: none"> Customers are encouraged to use the court's online request system at: https://docorder.riverside.courts.ca.gov/SearchRequest.aspx This document may be submitted in person or mailed to the appropriate courthouse.

Can customers still walk-in documents?

Yes documents can still be filed in person at the appropriate courthouse.

Will there be a public test period?

eSubmit will officially be implemented on Monday July 1, 2019. There will not be a public test period.

Is eSubmit a full eFiling service?

The eSubmit process is not full eFiling. eSubmit is electronic delivery. All documents will still need to be reviewed and processed by the court and recorded in the court's case management system.

Will users be required to set up an account?

Setting up accounts for eSubmit is not available at this time.

Will documents need to be text searchable and book marked?

eSubmit will accept PDF files that are not text searchable and book marked.